



RED HAT ENTERPRISE LINUX 5

THE POWER OF OPEN SOURCE

Open source solutions from Red Hat, from the Red Hat® Enterprise Linux® 5 operating system to the JBoss middleware portfolio, are powering critical applications in every environment. And Red Hat Enterprise Linux 5 takes open source to a new level-delivering the results of over two years of collaborative development among the world's largest IT vendors and software communities. Open source has never been more powerful.

VIRTUAL ENTERPRISE

Red Hat Enterprise Linux 5 provides the foundation for the flexible, cost-effective IT infrastructure. Consistent technologies that span from the laptop to the mainframe, front office to the corporate database. Virtualization capabilities combined with extensive standards support-freeing applications to run anywhere, anytime. Flexible, virtual, enterprise IT.

OPEN SOURCE EVERYWHERE

Red Hat Enterprise Linux 5 offers compelling value for every IT manager-the ability to make the IT budgets stretch further. Improving utilization of assets, enabling faster response to changing business needs, delivering continuous application availability. Freeing up resources to enable innovation.

OVERVIEW

Red Hat Enterprise Linux is the world's leading commercial strength, open source operating system. The Enterprise Linux family includes:

- **Red Hat Enterprise Linux Advanced Platform** - designed from the ground up to dramatically reduce both the acquisition and operating costs for servers, while improving service levels, simplifying IT and enabling new levels of flexibility. Flexibility to deploy one standard system on servers of any size: from white boxes to mainframe, for both scaling up and scaling out. Flexibility to configure your IT infrastructure dynamically, based on the needs of your business moment to moment. Flexibility to shift expenditures from procuring and managing complex infrastructure, to projects that really matter to your organization.

Advanced Platform makes advanced technologies available to everyone, by making them simple and affordable. Every organization wants better availability, flexibility, security, and performance. But until now, those were out of the reach of most organizations. Advanced Platform changes this by eliminating the cost and complexity of enterprise-class virtualization, high availability, and storage management software. These are included in the platform. At no increase

Red Hat Enterprise Linux is

**THE WORLD'S LEADING
FAMILY OF COMMERCIAL
STRENGTH, OPEN SOURCE
OPERATING SYSTEM
PRODUCTS.**

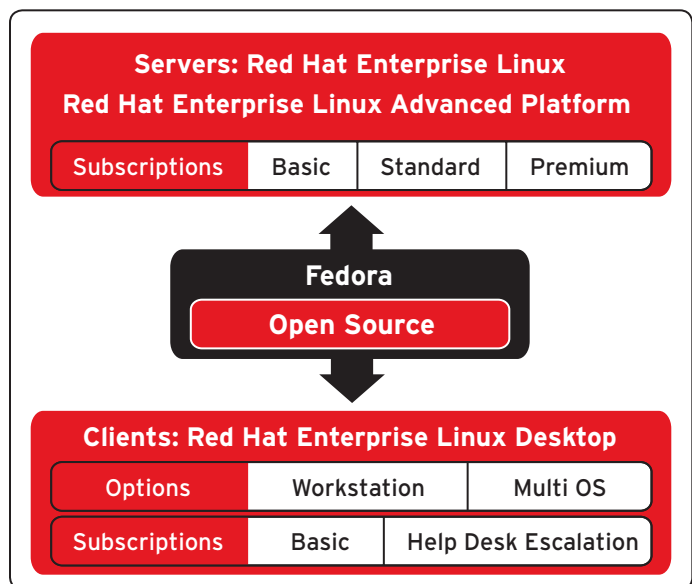
in price. Fully integrated and supported by Red Hat, the vendor CIOs prefer to buy from.

Red Hat Enterprise Linux Advanced Platform provides the compelling alternative to environments provided by other vendors for customers tired of security vulnerabilities, high administrative costs, and poor reliability.

- **Red Hat Enterprise Linux** - designed for small servers in focused application environments. Includes a comprehensive suite of open source server applications and sophisticated virtualization capabilities.
- **Red Hat Enterprise Linux Desktop** - a full-featured client, quick to deploy and easy to use. Provides the graphic, multimedia, wireless, and laptop features required by today's mobile business user. Available with Workstation and Multi OS options.

While the technical capabilities of the Red Hat Enterprise Linux product family deliver the foundation for a successful enterprise IT deployment, it is Red Hat's huge ecosystem of hardware and software partners, offering both services and certified solutions, that make it the industry leader. This powerful combination provides:

- Thousands of certified applications from Independent Software Vendors (ISVs)
- Hundreds of certified hardware systems and peripherals from leading OEM vendors, spanning multiple processor architectures
- Comprehensive service offerings, up to 24x7 with one-hour response, available from Red Hat and selected ISV/OEM partners
- Excellent performance, security, scalability, and availability, with audited industry benchmarks
- Open source technologies rigorously tested and matured through the Red Hat sponsored Fedora project
- Guaranteed stability of application interfaces and seven years product support
- A homogeneous client/server product family that enables seamless inter-operation of systems from the laptop to the data center to the mainframe, while also providing excellent interoperability with existing Unix and Microsoft® Windows® deployments



SERVICES

Red Hat Enterprise Linux is offered as a per-physical-system annual subscription. The subscription is fully inclusive, offering unlimited incident support, upgrades and updates. There are no per-user or per-connection charges. Several subscription levels are available:

- **Basic:** Provides one year of Red Hat Network Update service, including upgrades, and web-based support with a 2 business day response guarantee and unlimited incidents
- **Standard:** Provides Basic Edition plus one year of phone and web product support, Monday-Friday, 9:00 a.m. - 9:00 p.m. North America (9:00 a.m. - 5:00 p.m. rest of the world) with one hour critical issue response and four hour normal response and unlimited incidents
- **Premium:** Provides Basic Edition plus one year of phone and web product support, 24x7 with one hour critical issue response and four hours normal response and unlimited incidents.
- **Help Desk Escalation:** Red Hat Enterprise Linux Desktop systems are, by default, provided with Basic support. Customers with 50 or more client systems may choose to switch to Help Desk Escalation support for these systems. Help Desk Escalation support provides Standard coverage for IT help desk staff to escalate end-user incidents.



MANAGING RED HAT ENTERPRISE LINUX WITH RED HAT NETWORK

Red Hat Network is Red Hat's modular, web-based, infrastructure management platform. All Red Hat Enterprise Linux subscriptions include an RHN Update module, and may be optionally upgraded with the Management, Monitoring, and/or Provisioning modules. These optional modules increase the management capabilities of Red Hat Network.

Red Hat Network can be deployed in several forms - Hosted, Proxy, and Satellite - which provide efficient management of customer configurations ranging from a single system to many hundreds of systems.

Feature Summary

Feature	Red Hat Enterprise Linux	Red Hat Enterprise Linux Desktop
Architecture support	x86; x86-64; Itanium2; IBM POWER, zSeries, S/390	x86; x86-64
Maximum processor sockets (may contain multi-core/thread CPUs)	<ul style="list-style-type: none">• Red Hat Enterprise Linux: 2• Red Hat Enterprise Linux Advanced Platform: unlimited• Architecture & system dependent limits also apply	1 With Workstation option: 2
Maximum memory	Architecture & system dependent	4GB With Workstation option: Architecture and System dependent
Includes Server applications	Full	Partial
Includes Client applications	Partial	Full
Virtualization support	Yes - up to 4 guests With Red Hat Enterprise Linux Advanced Platform Unlimited guests	No With Multi OS option: Yes - up to 4 guests
Certified Hardware support	Please refer to Red Hat Hardware Catalog and vendor	Please refer to Red Hat Hardware Catalog and vendor
Certified Application support	Please refer to Red Hat Hardware Catalog and vendor	Please refer to Red Hat Hardware Catalog and vendor
Manageability	Includes: Red Hat Network Update module	Includes: Red Hat Network Update, Management & Provisioning modules



RED HAT SALES AND GENERAL INQUIRIES

USA/Canada

1-888-REDHAT1

1-866-273-3428 X44555

sales@redhat.com

Worldwide offices

www.redhat.com/about/corporate/wwoffices/

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